



Frequently Asked Questions

AvevoRx Nutrition is a national provider of home parenteral nutrition (HPN/TPN) for patients with complex gastrointestinal conditions. We deliver safe, reliable, and highly personalized nutrition support that helps patients live more independently and improves both clinical outcomes and quality of life.

1. Who does AvevoRx service for home TPN?

- Our services support patients who require long-term home TPN, including individuals with:
 - Short bowel syndrome (SBS)
 - Intestinal failure
 - Intestinal dysmotility
 - Malabsorption disorders
 - Other complex GI conditions requiring TPN
- We also provide education and support for caregivers and referring providers.

2. Why choose AvevoRx for home TPN?

- AvevoRx combines decades of specialized HPN experience with a person-centered care model. Unlike standardized, protocol-driven providers, we tailor therapy and education to each patient's medical needs, lifestyle, and goals supported by national nursing, pharmacy, and reimbursement teams.

3. What services are included with AvevoRx Nutrition?

- Our comprehensive home nutrition program includes:
 - Personalized nutrition care plans
 - Board-certified pharmacists, certified nutrition support dietitians, and experienced infusion nurses
 - Patient and caregiver education and training
 - Ongoing national nursing support
 - Clinical monitoring and laboratory review
 - Insurance navigation and reimbursement guidance
 - Travel coordination and lifestyle support
 - Backup pumps, emergency hydration plans, and dependable supply delivery



4. Does AvevoRx offer national home infusion coverage?

- Yes. AvevoRx pharmacies are licensed to ship nationwide and are supported by a national network of experienced infusion nurses, ensuring consistent, high-quality care wherever patients live or travel

5. What is the AvevoRx Intestinal Rehabilitation (AIR) program?

- The AvevoRx Intestinal Rehabilitation (AIR) program is a specialized program for patients with short bowel syndrome (SBS). It focuses on improving absorption, hydration, and nutrition status while helping reduce reliance on parenteral nutrition when clinically appropriate. The AIR program includes:
 - A personalized 12-week nutrition plan
 - Fluid and electrolyte optimization
 - Medication management counseling
 - SBS-specific education and resources
 - Laboratory monitoring and customized supplements
 - Ongoing collaboration with the prescribing physician

6. Can AvevoRx help reduce time or days on TPN?

- Yes. When clinically appropriate, AvevoRx supports strategies to shorten infusion times or reduce the number of days on PN. Even modest reductions can improve sleep, mobility, daily routines, and overall quality of life.

7. What nursing support does AvevoRx provide throughout therapy?

- AvevoRx provides ongoing nursing support for the full course of therapy not just at initiation. Our infusion nurses partner with patients, caregivers, and the broader healthcare team to support safe, effective care at home.
 - Nursing support includes:
 - Patient and caregiver education
 - Clinical assessments and monitoring
 - Catheter care guidance and complication prevention
 - Care coordination to help reduce hospitalizations
 - Support for safe, confident independence at home
- AvevoRx remains actively involved even after patients are established on therapy, including those who are independent or supported by home health agencies. Nursing care evolves as clinical needs, lifestyle, or goals change ensuring continuity, safety, and long-term success at home.

8. How does AvevoRx support patient and caregiver independence at home?

- When clinically appropriate and aligned with patient and caregiver goals, AvevoRx Nutrition focuses on building the skills and confidence needed to manage home TPN independently, so therapy supports daily life rather than limiting it.
- This includes:
 - Structured education and training to support safe, confident TPN administration at home
 - Progressive skill development based on readiness, comfort level, and individual ability
 - Clinical assessment and oversight to ensure independence is safe and appropriate
 - Ongoing reinforcement and support as confidence and competence grow over time
- By teaching independence when possible, our nursing and pharmacy teams can help reduce reliance on routine nursing visits and support greater flexibility, allowing patients and caregivers more freedom to live, work, travel, and engage in everyday life while safely managing therapy at home.

9. How does AvevoRx help with insurance and reimbursement?

- Our dedicated reimbursement team specializes in long-term home TPN coverage. We assist with benefit verification, authorizations, payer communication, insurance changes, and ongoing advocacy helping minimize delays, disruptions, and administrative stress.

10. Does AvevoRx work with Medicare, Medicaid, and commercial insurance plans?

- Yes. AvevoRx works with Medicare, select state Medicaid programs, and many commercial insurance plans. Coverage and benefits vary based on plan design, location, and individual circumstances. In addition, our managed care team actively works to expand our contract network to improve access to care, particularly for patients in underserved and historically limited-access communities. Our team helps verify coverage, explain benefits, and support the insurance approval process so patients and caregivers understand their options and next steps.

11. Can patients travel while on TPN?

- Yes. AvevoRx supports travel by coordinating logistics between patients, pharmacy, and clinical teams so therapy continues safely and seamlessly away from home.

12. What is the Patient Experience Program, and how does it support my life on home TPN?

- The Patient Experience Program supports you beyond clinical care by pairing personalized guidance with support from a professional who understands home TPN through lived experience. The focus is on helping you live confidently, independently, and fully—every day. The program offers:
 - Lived-experience-informed support from a professional who understands the realities of life on home TPN
 - Personalized education and coaching to build confidence with your therapy and daily routines
 - Dedicated support contacts for questions, problem-solving, and resource navigation
 - Lifestyle and quality-of-life guidance for work, travel, family life, and social activities
 - Proactive check-ins to support long-term success, independence, and well-being
 - Our goal is to partner with you supporting not just your nutrition therapy, but your overall experience and quality of life on home TPN.



13. How do AvevoRx services improve outcomes and quality of life?

- By integrating expert nursing care, proactive clinical monitoring, patient education, and reimbursement advocacy, AvevoRx helps:
 - Reduce preventable complications and hospitalizations
 - Improve therapy adherence and consistency
 - Support independence and confidence at home
 - Minimize insurance- and logistics-related disruptions
- Together, this approach leads to better clinical outcomes and a higher quality of life for patients and caregivers.

14. Does AvevoRx support other long-term specialty therapies in addition to TPN?

- Yes. As an independent specialty infusion pharmacy and infusion care services provider, AvevoRx supports a range of long-term, complex specialty infusion therapies. We deliver expert infusion care safely in the comfort of the patient's home, beginning with a personalized treatment plan and continuing through ongoing communication and support for patients, caregivers, and the broader healthcare team. To learn more about AvevoRx's specialty infusion services and care offerings, visit www.avevorx.com.

15. How do I get started with AvevoRx Nutrition?

- Patients, caregivers, and providers can contact AvevoRx to discuss referrals and eligibility. Our team guides onboarding, education, and care coordination to ensure a smooth transition to home nutrition support. Contact AvevoRx Nutrition to get started today.



For more resources, contact your Patient Experience Coordinator or visit avevorxnutrition.com